

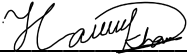


Quality Management Policy

The quality policy describes the fundamental principles against which we, Freesight Management System Ltd operate and which will support the achievement of our objectives, vision and values. We recognise that success in reaching our objectives depends on our ability to create real and perceived value for customers in everything we provide. We also acknowledge that we depend on the people we work with as well as our processes to achieve this.

Freesight Management System Ltd aims to be recognised as a best-in-class provider of security service through our management team supporting our people in the delivery of customer service excellence; together with efficient and effective operational processes and an ongoing program of training and development.

Our success will be measured through the achievement of our quality objectives. And this can best be achieved through the recruitment of highly motivated, customer focused officers, supported by our managers at all levels of the business. And by the recognition that our people are the public face of the business and significantly impact on the customer’s perception on how we operate and the service we deliver. We must therefore ensure that we create an environment that makes Freesight Management System Ltd a good place to work for all of our employees.

Signed  Position Director Date 09/01/2023

